

DISASTER RELIEF

HOW TO REPLACE IMPORTANT DOCUMENTS

HOW CAN I REPLACE MY:

DRIVER LICENSE

- **In person:** Visit any CA DMV Office. Schedule an appointment at www.dmv.ca.gov
- **Online:** Apply for a replacement card at www.edl.dmv.ca.gov/apply

SOCIAL SECURITY CARD

- **Online:** Create a free account and apply online at www.ssa.gov/myaccount (You will need to submit proof of your identity.)
- **In Person:** Visit your local Social Security Office. (You will need to complete Form SS-5 and show proof of identification.) To find your local office, call 1-800- 772-1213 or visit <https://secure.ssa.gov/ICON/main.jsp>
- **Phone:** For more information, call S.S.A. at 1-800-772-1213.

EBT CARD (CALFRESH/FOOD STAMPS)

- **Phone:** You can apply for a replacement card by calling the CalFresh Customer Service line at 877-328-9677.
- **Online:** Apply for a replacement card at www.ebt.ca.gov/caebtclient/lostcard.jsp

DEBIT CARD

- **Phone:** Call your bank. The bank will tell you how to replace your card. If you do not know how to contact your bank or credit union, call the FDIC's toll- free number at 1-877-275-3342 for contact information.
- If you keep papers in a bank safety deposit box, you should ask if the boxes are unharmed.

LOST CHECKS

Call your bank to report lost checks and request replacements.



FREE, DISASTER LEGAL HELP
NLSLA 1-800-870-0732

NLSLA | 
Neighborhood Legal Services
of Los Angeles County

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CREDIT CARD

Call the bank or credit union that issued the card. Call your credit card company if your credit card was not issued by your bank. Major credit card companies include:

American Express: 1-800-528-9800, www.americanexpress.com

Discover: 1-800-347-2683, www.discover.com

MasterCard: 1-800-627-8372, www.mastercard.us

VISA: 1-800-847-2911, www.usa.visa.com

You should contact the bank or your credit card company to let them know that you have been impacted by the disaster, even if you do not need a replacement card. Many banks and credit card companies are willing to waive some fees and payments for victims of disasters.

MARRIAGE/ DEATH/ BIRTH CERTIFICATE

State of California

Phone: Call Department of Public Health at 916-445-2684.

Online: Order a certificate online at www.vitalchek.com

Outside the State of California

Visit the National Center for Health Statistics at www.cdc.gov/nchs/w2w.htm.

WHAT ELSE CAN SERVE AS PROOF OF IDENTITY?

Passport Military ID

Employer ID card

Adoption record

School ID card

Life insurance policy

Marriage or divorce record

Health insurance card (not a Medicare card)



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